

Dell™ W2606C LCD TV Display

Owner's Manual

Model W2606C

Notes, Notices, and Cautions



NOTE: A NOTE indicates important information that helps you make better use of your LCD TV display.



NOTICE: A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



CAUTION: A CAUTION indicates a potential for property damage, personal injury, or death.

Information in this document is subject to change without notice.

© 2005 Dell Inc. All rights reserved.

Reproduction in any manner whatsoever without the written permission of Dell Inc. is strictly forbidden.

Trademarks used in this text: *Dell* and the *DELL* logo are trademarks of Dell, Inc.;  *TruSurround XT*, *SRS*, and  symbol are trademarks of SRS Labs, Inc.

Other trademarks and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Dell Inc. disclaims any proprietary interest in trademarks and trade names other than its own.

Contents

1	About Your LCD TV Display	5
	Front View	5
	Right Side View	6
	Left Side View	7
	Bottom View	8
	Package Contents	9
2	Setting Up Your LCD TV Display	11
	Proper Location for Your LCD TV Display	11
	Connecting Your LCD TV Display	11
	Connecting Your Computer to the LCD TV Display	13
3	Your Remote Control	19
	Installing Batteries	19
	Using Your Remote Control	20
	Using Your LCD TV Display With a Universal or Learning Remote Control ..	22
4	Using the TV Menu	23
	Using Your Remote Control With the TV Menu	23
	Selecting Your TV Menu Language	24
	Input Select Menu	24
	Picture Menu	25
	Audio	26
	Size	26

Parental Control	27
TV Menu Setup	28
Sleep Timer	29
Closed Caption	29
5 Troubleshooting Your LCD TV Display	30
Troubleshooting Tips	30
General Problems	31
TV Menu Messages	35
Remote Control Problems	36
Using the Self-Test Feature When Your LCD TV Display is Connected	
to Your Computer	36
Problems When Using the LCD TV Display as a Monitor	37
6 Specifications for Your LCD TV Display	38
7 Contacting Dell	41
Index	59

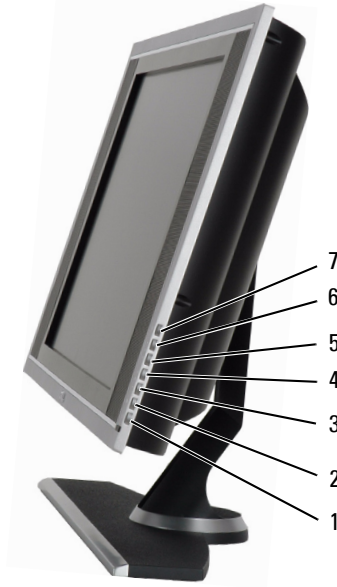
About Your LCD TV Display








Front View



1	IR receiver	Senses the signal from the remote control.
2	Power indicator light (LED)	The light is blue when the LCD TV display is on and amber when the LCD TV display is in power save mode.

Right Side View



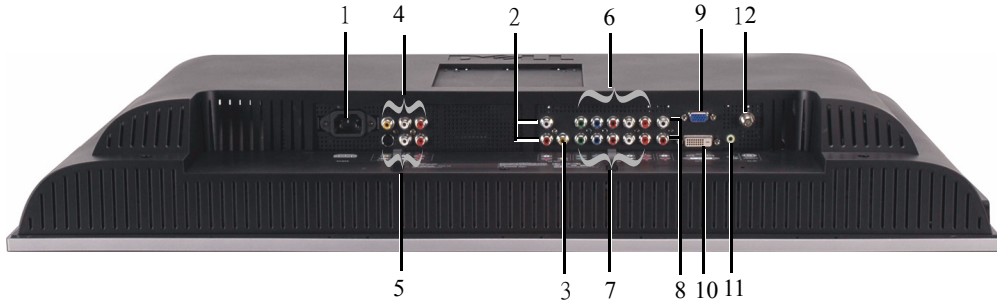
1		Power button	Push to turn the LCD TV display on and off. The power button is blue when it is on and amber when it is in power saving mode.
2		TV Menu menu button	Push to enable the TV Menu.
3		Volume button	Push to decrease the volume.
4		Volume button	Push to increase the volume.
5		Channel button	Push to select the previous channel or navigate through the TV Menu.
6		Channel button	Push to select the next channel or navigate through the TV Menu.
7		Input Select button	Push to display the Input Select menu.

Left Side View




1	AV SIDE (S-Video 1)	Connect devices such as a video game system or a VCR.
2	AV SIDE (Composite 1)	Connect devices such as a VCR or DVD player.
3	Composite audio connector	Use the audio connector if you have connected a device to connector.
4	Headphone connector	Connect headphones.

Bottom View



1	Power connector	Connect your power cord.
2	Composite out/Audio Out (L/R)	Connect a VCR.
3	Composite out/Video Out	Out Connect a VCR.
4	Composite video and audio connectors (AV1)	Connect devices such as a VCR or DVD player.
5	S-Video video and audio connectors (AV2)	Connect devices such as a video game system or a VCR.
6	Component video and audio connectors (AV3)	Connect devices such as a DVD player or cable TV box.
7	Component video and audio connectors (AV4)	Connect devices such as a DVD player or cable TV box.
8	DVI audio connector (L / R)	Use the DVI audio connector if you have connected a device such as a DVD player to the DVI connector.
9	VGA	Connect your computer.
10	DVI connector	Connect your computer or video devices such as a DVD player.
11	Audio connector for VGA or DVI	Connect the audio cable from your computer to the LCD TV Display.
12	ANT/Cable	Connect cable TV box or an antenna.

Package Contents

 **NOTE:** If you need additional cables, contact Dell.

Remote control



AAA batteries (2)



Power cord



Composite video cable



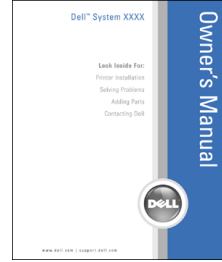
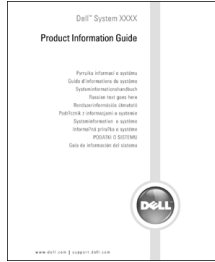
Audio cable



Coaxial cable



Documentation:
Setup Guide
Product Information Guide
Owner's Manual



Setting Up Your LCD TV Display

⚠ CAUTION: Before you begin any of the procedures in this section, follow the safety instructions located in the *Product Information Guide*.

Proper Location for Your LCD TV Display


Consider the following environmental factors when you are deciding where to put your LCD TV display:

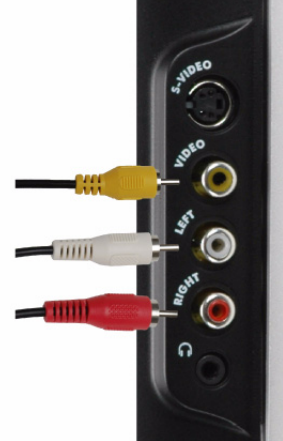
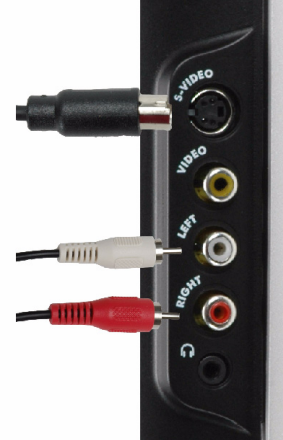

- Do not store or use the LCD TV display in locations that are exposed to high heat, direct sunlight, or extreme cold.
- Avoid moving the LCD TV display between locations with extreme temperature differences. For more information, see Specifications on page 38.
- Do not subject the LCD TV display to severe vibration or high impact conditions. Do not place the LCD TV display inside a car trunk.
- Do not store or use the LCD TV display in locations where the LCD TV display would be exposed to high humidity or dusty environment.
- Do not place the LCD TV display in a location where water or other liquids could spill on or into the LCD TV display.

Connecting Your LCD TV Display

Your LCD TV display has four standard connectors that can be used to connect devices.


✍ NOTE: Before you connect your LCD TV display, ensure you have all the proper cables. Some cables may come with the device you are connecting. For a list of cables that came with your LCD TV display, see Package Contents on page 9. To order additional cables, contact Dell.



Quality	Cable and Connector	When to Use
Good		Coaxial (RF) carries the video and audio from one cable. The coaxial connector is labeled, ANT/Cable on your LCD TV display. To locate the connector, see page 8.

Quality	Cable and Connector	When to Use
Good		<p>Composite carries the video signal through a single pin. If you are using a composite video connector you also need to connect composite audio connectors. To locate the connector, see page 7.</p>
Better		<p>S-Video splits the video signal into two signals, black-and-white and color. To locate the connector, see page 7.</p>
Best		<p>Component splits the video signal into three signals, two color and one black-and-white. To locate the connector, see page 8.</p>

Connecting Your Computer to the LCD TV Display

Your LCD TV display has two standard connectors that can be used to connect your computer.

 **NOTE:** The type of connector you use depends on the graphics card your computer supports. For additional information about graphic cards, see your computer documentation.

Quality	Cable and Connector	When to Use
Good		A standard graphic display system for computers that uses an analog signal and can support resolutions up to 1366 x 768.
Better		A digital signal that can support digital and convert analog to digital. DVI can be used for high resolution display and can support resolutions up to 1366 x 768. Connect the audio cable from your computer to the LCD TV Display Audio connector for VGA or DVI.

Using the ANT/Cable (Coaxial) Connector



- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect the coaxial cable to the ANT/Cable connector of the LCD TV display.
- 3 Plug in the power cord for the LCD TV display and turn on the LCD TV display.
- 4 Enter the TV Menu and select **TV**. For additional information about the Input Select menu, see page 24.

Using the Composite Connector



- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect video and audio cables from your device to LCD TV.
- 3 Plug in the power cords for the LCD TV display and device and turn them on.
- 4 Enter the TV Menu and select the **AV SIDE (Composite 1)**. For additional information about the Input Select menu, see page 24.

Using the S-Video Connector




- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect video and audio cables from your device to LCD TV.
- 3 Plug in the power cords for the LCD TV display and device and turn them on.
- 4 Enter the TV Menu and select the AV SIDE (S-Video 1). For additional information about the Input Select menu, see page 24.

Using the Component Connectors



- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect video and audio cables from your device to LCD TV.
- 3 Plug in the power cords for the LCD TV display and device and turn them on.
- 4 Enter the TV Menu and select the AV3 (Component 1) or AV4 (Component 2). For additional information about the Input Select menu, see page 24.

Using the DVI Connector

 **NOTE:** Only one connector can be used for a computer, either VGA or DVI.

Connecting a Video Device




Connecting a Computer




- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect the white DVI cable to your LCD display TV and to the video device or your computer.
- 3 Connect the audio cables.

If you are connecting a video device, use the audio connectors (red and white) or if you are connecting a computer use the stereo connector (green).

 **NOTE:** Some cable TV boxes may have DVI connectors, but do not support using a DVI connection. For more information, contact your cable TV company.

- 4 Plug in the power cords for the LCD TV display and device and turn them on.
- 5 Enter the TV Menu and select the **DVI**. For additional information about the Input Select menu, see page 24.

Using the VGA Connector

 **NOTE:** Only one connector can be used for a computer, either VGA or DVI.



- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect the blue VGA cable to your LCD TV display and to your computer.
- 3 Connect the green audio cable to the connector on the LCD TV display and to your computer.
- 4 Plug in the power cords for the LCD TV display and device and turn them on.
- 5 Enter the TV Menu and select the **VGA**. For additional information about the Input Select menu, see page 24.

Your Remote Control

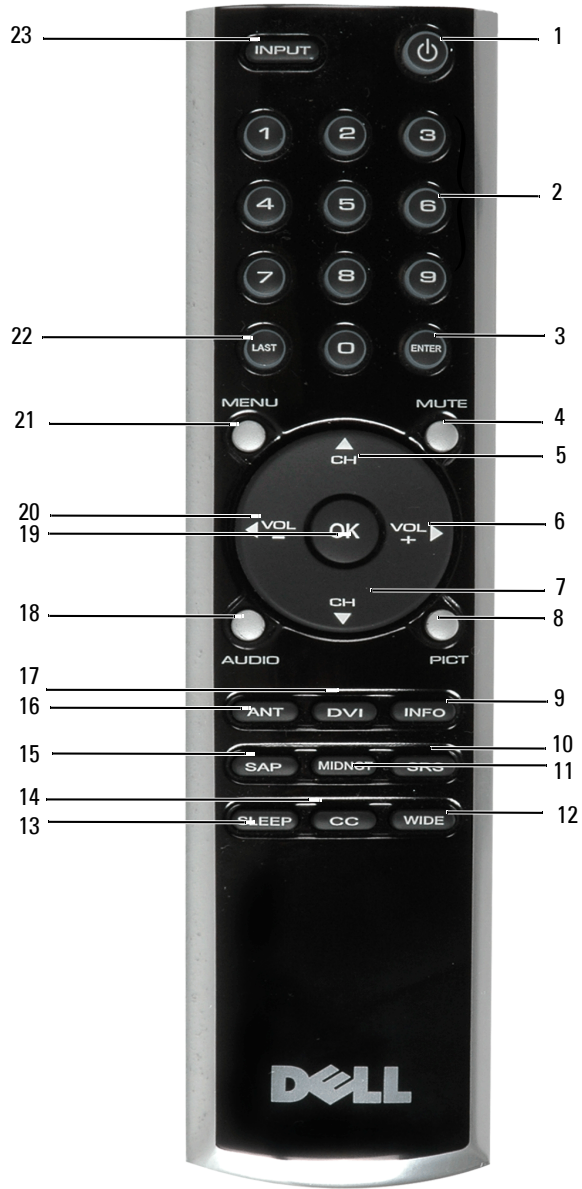
Installing Batteries

Before you can use your remote control, install two-AAA batteries.

- 1 Slide open the battery cover.
- 2 Install the batteries. Make sure that you match the + and - on the batteries with the + and - symbols in the battery compartment.
- 3 Replace the battery cover.



Using Your Remote Control



1	Power Button	Turns the LCD TV display on and off.
2	Number buttons	Press to select a channel.
3	Enter	Selects an TV Menu option, confirms a channel selection.
4	Mute	Press to turn the sound on and off.
5	CH (up icon)	Push to view the next channel. In the TV Menu, use the channel button to navigate through the menus in the TV Menu.
6	Vol +	Increases the volume. In the TV Menu, use the volume button to navigate through the menus.
7	CH (down icon)	Push to view the previous channel. In the TV Menu, use the channel button to navigate through the menus in the TV Menu.
8	Pict	Cycles through the preset options for the P icture menu.
9	INFO	Display information about your TV display (for example, in TV Mode displays the channel you are watching.)
10	SRS	Toggle SRS surround on and off.
11	Midngt	Toggle midnight on and off.
12	Wide	Cycles through the size (aspect ratio) options from the P icture menu.
13	Sleep	Turns on the sleep timer.
14	CC	Cycles through the C losed C aption menu.
15	SAP	Turns on Second Audio Program (SAP).
16	ANT	Selects TV tuner as input source.
17	DVI	Selects DVI as input source.
18	Audio	Cycles through the preset A udio options.
19	OK	Selects an TV Menu option, confirms a channel selection.
20	Vol -	Decreases the volume. In the TV Menu, use the volume button to navigate through the menus.
21	Menu	Enters and exits the TV Menu main menu.
22	Last	Returns you to the previously viewed channel.
23	Input	Enters and exits the I nter S elect menu.

Using Your LCD TV Display With a Universal or Learning Remote Control

Preprogrammed universal remote controls can be programmed to control the following functions on your Dell LCD TV display:

- Power
- Channel Up (+)
- Channel Down (-)
- Volume Up (+)
- Volume Down (-)
- Mute
- Input Select



NOTE: Future preprogrammed universal remote controls may be able to control more functions.

You can program universal remote controls to work with your Dell LCD TV display in the following ways:

- If the remote control manual lists codes by manufacturer, use the Philips codes.
- If the remote control has a search function, this function may be used to find the correct code.
- If the remote control has a learning function, you can program specific buttons on it from the Dell remote control, in addition to those buttons listed above.



NOTE: For additional information, see the documentation that came with your universal or learning remote control.

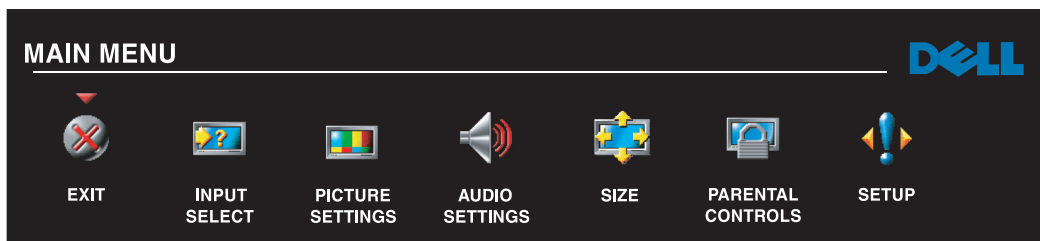
Using the TV Menu

Your LCD TV display has an TV Menu that allows you to select the proper input source, make adjustments to the image and audio settings and set parental controls.

Using Your Remote Control With the TV Menu

NOTE: You can access and make selections to the TV Menu using the volume and channel buttons on the side panel of the LCD TV display or you can use the remote control. Except where noted, this section describes how to use the TV Menu with the remote control.

- 1 To enter the TV Menu, press the **Menu** button.
Seven icons appear along the bottom of the screen.



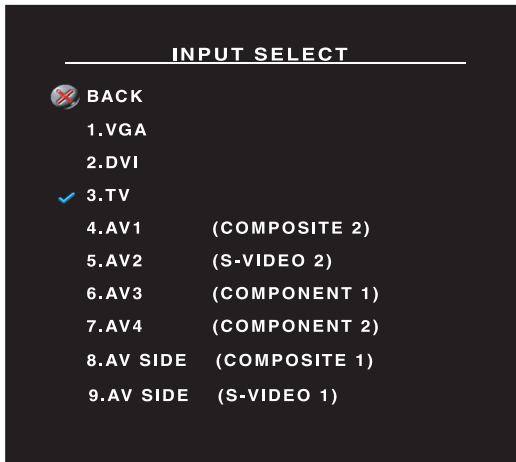
- 2 Use the left and right buttons (volume buttons) to move between the icons.
The icon appears highlighted as you move through the menu.
 - 3 To select an option, push the **OK** button when the icon is highlighted.
 - 4 A new menu appears for that selected option. Use the up and down buttons (channel buttons) to move through the various settings.
- NOTE:** A red arrow appears next to the setting as you navigate through the options. A check mark appears next to the option that you have selected.
- 5 Use the left and right buttons (volume buttons) and the **OK** button to adjust or select settings.
- NOTE:** You can select **Exit** at any time to return to the main menu.
- 6 After you have made your selections, select **Exit** to return to the main menu.
 - 7 To exit the TV Menu, select the **Exit** icon and press **OK**.

Selecting Your TV Menu Language

- 1 Press **Menu** to enter the TV Menu.
- 2 Select **Setup**.
- 3 In the **Setup** menu, select **Language** and select the language that you want the TV Menu to appear in.

Input Select Menu

The **Input Select** menu allows you to select the proper source based on how you have your LCD TV display and video equipment connected. Press **Input** on the remote to go directly to the **Input Select** menu. You can also press **Menu** and select **Input Select** from the main menu.



VGA — Select when your LCD TV display is being used as a computer monitor and you have connected the computer using a VGA cable. See "Bottom View" on page 8 for the location of the VGA connector.

DVI — Select when your LCD TV display is being used as a computer monitor and you have connected a device, such as a DVD player using the DVI cable. See "Bottom View" on page 8 for the location of the DVI connector.

TV — Select when you have your antenna or cable TV box connected to the ANT/Cable connector. See "Bottom View" on page 8 for the location of the coaxial connector.

video device, such as a video game system, connect to the composite connector. See "Bottom View" on page 8 for the location of the composite connector.

AV2 (S-Video 2) — Select when you have a video device, such as a VCR, connect to the S-Video connector. See "Bottom View" on page 8 for the location of the S-Video connector.

AV3 (Component 1) — Select when you have a video device, such as a DVD player, connected to the component connector. See "Bottom View" on page 8 for the location of the component connector.

AV4 (Component 2) — Select when you have a video device, such as a DVD player, connected to the component connector. See "Bottom View" on page 8 for the location of the component connector.

AV SIDE (Composite 1) — Select when you have a video device, such as a video game system, connected to the composite connector on the side of the LCD TV display. See "Left Side View" on page 7 for the location of the composite connector.

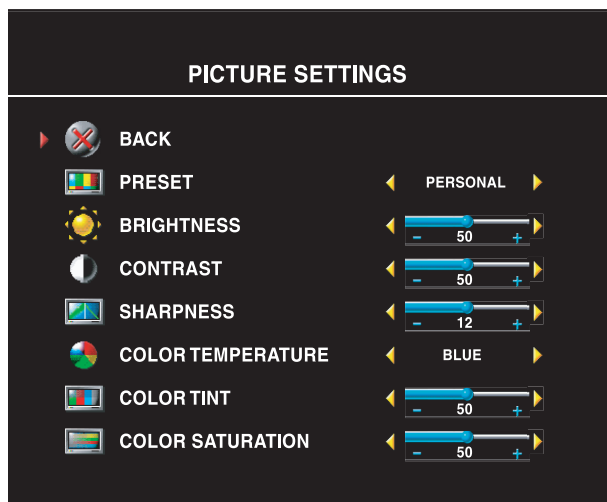
AV SIDE (S-Video 1) — Select when you have a video device, such as a VCR, connected to the S-Video connector on the side of the LCD TV display. See "Left Side View" on page 7 for the location of the S-Video connector.

SHOW INPUTS — Show Inputs allows you to select Active or All. Active searches for which connectors are being used. The available input sources appear in white and input sources that are not available appear in grey. All shows all the input sources and allows you to select all the input sources even if you do not have a device connected.

 **NOTE:** In **TV Menu Settings**, located in the **Setup** menu, you can set the **Input Select** to display the device that you have attached. For example, AV SIDE (S-VIDEO 1) would say DVD when you view the **Input Select** menu.

Picture Menu

The Picture Menu allows you to adjust the appearance of the image including color and brightness.



If you select one of the following preset image settings, the individual settings are automatically updated.

- Movies
- Sports
- Weak Signal
- Multimedia

If you select **Personal**, you can adjust the individual settings, such as **Brightness** and **Color**.

The color temperature presets are:

Natural: 6500K

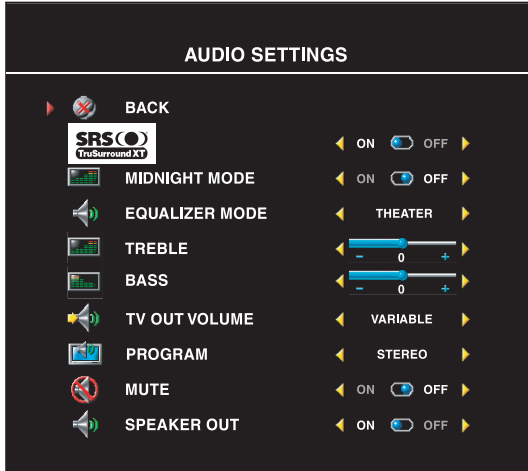
Normal: the native panel temperature

Blue: 9300K

Red: 5700K

Audio

The Audio Menu allows you to set the audio to best fit the type of show you are watching.



SRS TruSurround XT— Delivers virtual surround sound over two speakers from any source, which creates a wider sound with deep rich bass.

Midnight Mode — Evens out the large volume variations between voice and action scenes.

If you select one of the following preset **Equalizer Mode** settings, the individual audio levels are automatically updated:

- Music
- Theater
- Voice

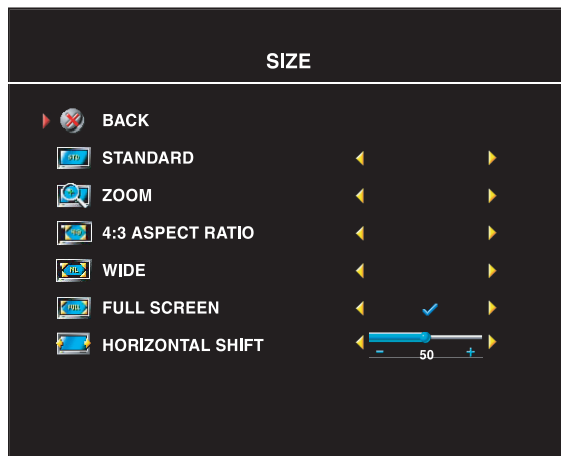
If you select **Personal**, you can adjust the

individual audio levels, such as **Bass** and **Treble**.

Use **Program** to select **Stereo**, **Mono**, or **SAP** (Second Audio Program).

Size

Size allows you to adjust the appearance of the image. Use **Horizontal Shift** to adjust the horizontal placement of the image.



Use the following settings to adjust the aspect ratio:


Standard — Best selection for viewing digital HDTV, 16:9 or 22:9 DVD movies.

Zoom — Best selection for viewing TV, VCR or 4:3 DVD movie.

4:3 — Best selection for viewing TV, VCR or 4:3 DVD movie.

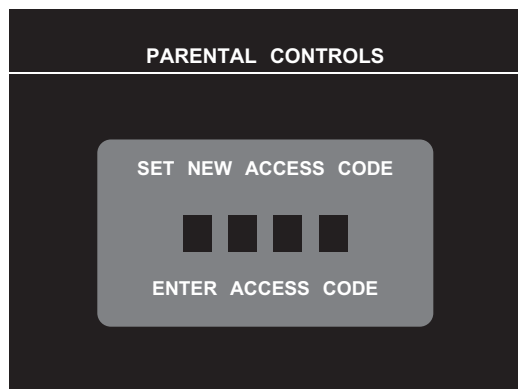
Wide — Best selection for viewing digital HDTV, 16:9 and 22:9 DVD movies.

Full screen — Best selection for viewing digital HDTV or 16:9 DVD movies.

 **NOTE:** Most DVDs have information about the supported aspect ratio on the case.

Parental Control


Parental Control allows you to block certain channels or programs so children cannot view programs that are not age appropriate.



To enter the **Parental Control** menu, you need an access code. The first time you enter, use access code 3355. See "Setting an Access Code" on page 27 for information on creating a new access code.

You can set the following options to block content:

- **Channel Lock** — Blocks selected channels
- **Movie Rating** — Blocks movies based on their rating (G, PG, PG-13, R, NC-17, and X)
- **TV Ratings** — Blocks TV shows based on their rating
- **Block Options** — Turns on or off all your parental control settings

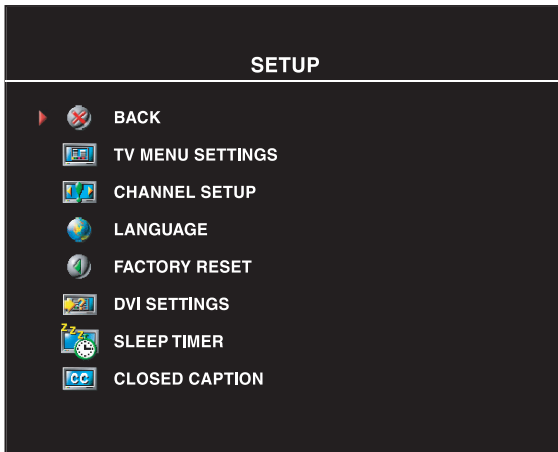
 **NOTE:** You can use **Clear All** to unblock the channels and programs that you have set.

Setting an Access Code

After you enter the **Parental Control** menu for the first time, you can set your own four-digit access code. If for any reason you lose or forget your access code, you can use the default code.

- 1 In the **Parental Control** menu, select **Change Code**.
- 2 Using the number pad on the remote control, enter a new access code.
- 3 Select **Exit**.

TV Menu Setup



TV Menu setup allows you to adjust the appearance of the TV Menu, to change the language of the TV Menu (see "Selecting Your TV Menu Language" on page 24) and to restore factory settings.

Use **TV Menu Hold Time** to increase or decrease the amount of time the TV Menu appears. The maximum amount of time is 60 seconds.

In the **TV Menu Settings** menu you can select **TV Button lock** to lock the TV Menu and the side panel buttons. When this option is enabled, only the power button functions. To unlock the TV Menu and side panel buttons:

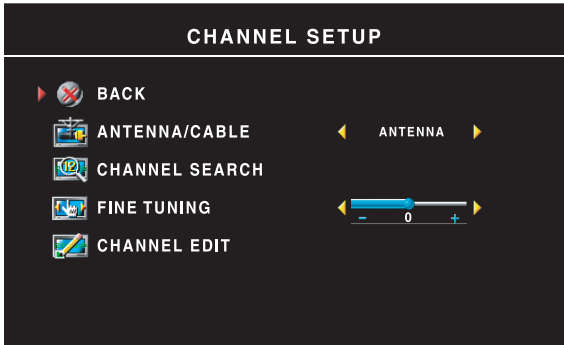
1. Press the Menu button on the TV. A message appears stating that the TV is locked.
2. While the message is on the TV, press the channel up and volume increase button simultaneously.

If you are using the DVI connector, you may need to verify the following settings:

Source — The default setting is Auto. The TV automatically detects if a computer (PC) or video device is being used. If the image does not display correctly, you can select the source, **PC** or **Video**, depending on the device you are using.

Color — The default color space is **RGB**. If the colors are not displaying correctly, you can change the setting to **YUV**.

Setting Your Cable Channels



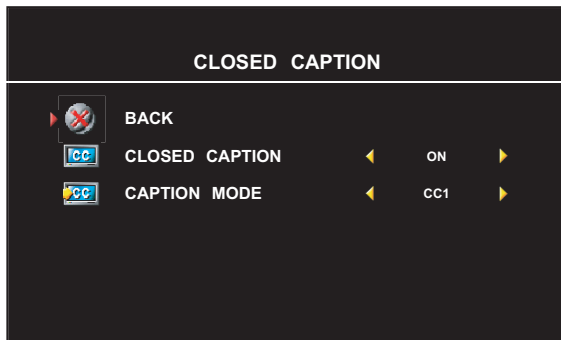
Your TV is set to automatically detect whether you are using an antenna or cable and then set the available channels. Some cable providers use an older cable standard that the TV can not automatically detect. If you have your TV connected but can only view channels 5 and 6, complete the following steps:

- 1 Press the Menu button, the remote control, or TV and enter the TV Menu.
- 2 Select Setup and then select Channel Setup.
- 3 In Channel Setup, select Antenna/Cable, and then toggle to Cable.
- 4 If selecting Cable does not resolve the issue, repeat steps 1 through step 3 using each available Channel Setup option (HRC, IRC, and Antenna) until you can view all channels.

Sleep Timer

Sleep Timer allows you to select an increment of time after which the LCD TV display turns off automatically. You can select from 10 minutes to 3 hours.

Closed Caption



In the **Closed Caption** menu, you can select On, Off, or Mute. If you select Mute, CC automatically displays when you use the Mute button on the remote control.


You can choose from the following **Caption** modes:

- CC1 through CC4 and TXT1 through TXT4 (CC1, CC2, and CC4 offer standard Closed Captioning and CC3 provides closed captioning in a secondary language.)
- CC Mute (automatically turns CC on when you mute the TV volume)

Troubleshooting Your LCD TV Display

 **CAUTION:** If at any time you see smoke or sparks coming from your TV display, unplug the TV display immediately and contact Dell. Do not try to perform any troubleshooting steps.

Troubleshooting Tips

 **NOTE:** Some problems may be related to your device. See the documentation for any devices connected to your LCD TV display.

Most problems with your LCD TV display may be caused by not having the correct input source selected. Each connector on the LCD TV display is associated with an input source, which are labeled **AV SIDE** through **AV2** in the **Input Select** menu.

- **AV1 (Component 2)**— Component connector on the bottom of the LCD TV display
- **AV2 (S-Video 2)**— S-Video connector on the bottom of the LCD TV display
- **AV3 (Component 1)**— Component connector on the bottom of the LCD TV display
- **AV4 (Component 2)**— Component connector on the bottom of the LCD TV display
- **AV SIDE (Composite 1)**— Composite connector on the side of the LCD TV display
- **AV SIDE (S-Video 1)**— S-Video connector on the side of the LCD TV display

You can also select the following input sources:

- **TV** — ANT/Cable connector on the bottom of the LCD TV display
- **VGA** — VGA connector on the bottom of the LCD TV display
- **DVI** — DVI connector on the bottom of the LCD TV display

General Problems

Problem	Possible Solution
Poor picture quality while watching TV and using a device such as a DVD player or a VCR	<ul style="list-style-type: none"><li data-bbox="548 319 1188 435">• Check the aspect ratio settings in the TV Menu. Press the Menu button on the remote control and select Size. "Using the TV Menu" on page 23. For more information on using the TV Menu, see "Using the TV Menu" on page 23.<li data-bbox="548 444 1188 678">• Reconnect the device using the same type of connector. For example, if you are using the composite connector on the bottom, try connecting the device to the composite connector on the side of the LCD TV display. See "About Your LCD TV Display" on page 5 for the location of the connectors. After you connect the device, change the input source in the TV Menu. See "Input Select Menu" on page 24 for more information.<li data-bbox="548 687 1188 774">• Connect the device using a different connector. For example, if you are experiencing the problem using a composite connector, try using the component connector. <p data-bbox="548 782 1086 869">NOTE: To connect to a different connector, you need the appropriate cables for that connector. See your device documentation for a list of supported connections.</p> <p data-bbox="576 878 1188 965">After you connect the device, change the input source in the TV Menu. See "Input Select Menu" on page 24 for more information.</p> <ul style="list-style-type: none"><li data-bbox="548 973 1188 1025">• Reset the original factory defaults. Press Menu on the remote control, select Setup, and then select Factory Reset.<li data-bbox="548 1034 1188 1086">• Adjust the color temperature. Press Menu on the remote control, select Picture, and then select Color Temperature. <p data-bbox="548 1095 1188 1154">NOTE: Some set top boxes offer aspect ratio. See your device documentation for more information.</p>

Problem	Possible Solution
<p>Poor picture quality when using a device connected to the ANT/Cable (coaxial) connector</p>	<ol style="list-style-type: none"> 1 Ensure LCD TV display is selected as the input source in the Input Select menu. See "Input Select Menu" on page 24 for more information. 2 Press Menu on the remote control, select Setup, and then select Channel Setup. This resets the channels on your remote. 3 Check the aspect ratio settings in the TV Menu. Press the Menu button on the remote control and select Size. For more information on using the TV Menu, see "Using the TV Menu" on page 23. 4 Reset the original factory defaults. Press Menu on the remote control, select Setup, and then select Factory Reset. 5 Adjust the color temperature. Press Menu on the remote control, select Picture, and then select Color Temperature. 6 The problem may be with your device, contact your service provider.
<p>Nothing appears on my LCD TV display</p>	<ol style="list-style-type: none"> 1 Ensure the LCD TV display is turned on. 2 Verify that all the cables are properly connected to the LCD TV display, including the power cable. 3 Check to see if there is a blue or amber light on the lower, right-hand corner of the LCD TV display. A blue light indicates the LCD TV display is on. An amber light means the LCD TV display is in power save mode. 4 Ensure the proper source is selected in the Input Select menu. See "Input Select Menu" on page 24 for more information. 5 Reconnect any devices that are currently connected to the LCD TV display. If you are using multiple devices, connect and test one device at a time. 6 Connect another device that you know is working properly. 7 Reset the original factory defaults. Press Menu on the remote control, select Setup, and then select Factory Reset.

Problem	Possible Solution
No sound	<ol style="list-style-type: none"> <li data-bbox="561 239 1150 296">1 Ensure mute is not turned on. Pressing the Mute button on the remote control turns the mute function on and off. <li data-bbox="561 305 1172 392">2 If only certain LCD TV channels do not have sound, then you need to correct the Input Select menu in the TV Menu (see "Input Select Menu" on page 24). <li data-bbox="561 401 1182 513">3 Verify that the audio cables are firmly connected to both the audio input connectors on your LCD TV display and audio output connectors on your devices. Ensure that the cable colors match the connectors colors. <li data-bbox="561 522 1172 609">4 Also, ensure that the audio cables are connected to the same row as the video cables. See "About Your LCD TV Display" on page 5 for the location of the connectors. <li data-bbox="561 618 1172 756">5 Reconnect the device using the same type of connector. For example, if you are using the composite connector on the bottom, try connecting the device to the composite connector on the side of the LCD TV display. See "About Your LCD TV Display" on page 5 for the location of the connectors. After you connect the device, change the input source in the TV Menu. See "Input Select Menu" on page 24 for more information. <li data-bbox="561 861 1162 947">6 Connect the device using a different connector. For example, if you are experiencing the problem using a composite connector, try using the component connector. <p data-bbox="548 956 1089 1043">NOTE: To connect to a different connector, you need the appropriate cables for that connector. See your device documentation for a list of supported connections.</p> <p data-bbox="575 1052 1188 1138">After you connect the device, change the input source in the TV Menu. See "Input Select Menu" on page 24 for more information.</p> <ol style="list-style-type: none"> <li data-bbox="561 1147 896 1168">7 Test the device on a different TV.
Double image or no image with DVD	Turn off the progressive scan on the DVD player. Your Dell™ LCD TV display offers built-in deinterlacer that is equal to or better quality than the deinterlacer on your DVD player. For more information about progressive scan on your DVD player, see the documentation for your DVD player
Picture is too dim or too bright	Update the color settings in the TV Menu. Press Menu on the remote control and select Picture .
The screen is not centered correctly	<ol style="list-style-type: none"> <li data-bbox="561 1420 1165 1477">1 Update the size settings in the TV Menu. Press Menu on the remote control and select Size. <li data-bbox="561 1486 1165 1539">2 Reset the original factory defaults. Press Menu on the remote control, select Setup, and then select Factory Reset.

Problem	Possible Solution
Screen has one or more lines	<ol style="list-style-type: none"> 1 Check the aspect ratio settings in the TV Menu. Press the Menu button on the remote control and select Size. For more information on using the TV Menu, see "Using the TV Menu" on page 23. 2 Ensure the proper source is selected in the Input Select menu. See "Input Select Menu" on page 24 for more information. 3 Try connecting a different device. Ensure that you properly connect the cables and update the input source in the TV Menu. 4 Update the size settings in the TV Menu. Press Menu on the remote control and select Size. 5 Reset the original factory defaults. Press Menu on the remote control, select Setup, and then select Factory Reset.
The side panel buttons do not work	<p>Check the TV Menu to see if the buttons have been locked. Press Menu on your remote control, select Setup.</p> <p>Use the side panel buttons to unlock the TV Menu and side panel buttons:</p> <ol style="list-style-type: none"> 1 Press the Menu button. A message appears stating that the TV Menu and buttons are locked. 2 While the message is on the screen, press the volume decrease and channel up buttons on the side panel simultaneously. A message appears stating that the TV Menu and buttons are unlocked.
The picture is too small	<ol style="list-style-type: none"> 1 Adjust the size settings. Press Menu on the remote control, and select Size. 2 This may be a problem with your device. See the documentation for the device.

TV Menu Messages

While using your LCD TV display, the following messages may appear.

Message	Possible Solution
Auto Adjust	No action required, the LCD TV display is performing an auto adjustment.
Out of Range	Check the optimal resolution settings. You may need to download a new video driver. For more information, go to support.dell.com .
No Video Input	<ol style="list-style-type: none">1 Check all cables are properly connected.2 Ensure the proper source is selected in the Input Select menu. See "Input Select Menu" on page 24 for more information.
TV Button Lock	To unlock, press Menu on your remote control, select Setup . Use the side panel buttons to unlock the TV Menu and side panel buttons: <ol style="list-style-type: none">1 Press the Menu button. A message appears stating that the TV Menu and buttons are locked.2 While the message is on the screen, press the volume decrease and channel up buttons on the side panel simultaneously. A message appears stating that the TV Menu and buttons are unlocked.
In Power Save Mode Press any key on keyboard or move mouse	If you have a computer connected to the LCD TV display and there is no signal detected, the LCD TV display goes in to sleep mode. The power light is amber when the LCD TV display is in sleep mode. Press any key on the keyboard or move the mouse to wake the LCD TV display.
In Power Save Mode Please Check Video Signal	If you are using a video device and it has been inactive for 30 minutes the LCD TV display goes in to power save mode. The power light is amber when the LCD TV display is in power save mode.
Self Test	Appears for computer source when there is nothing plugged in. Select VGA or DVI from Input Select menu and nothing is plugged in. Plug a computer in to the VGA or DVI.

Remote Control Problems

Problem	Possible Solution
The LCD TV display does not respond when using the remote control	<ol style="list-style-type: none"> 1 Point the remote control directly at the lower right corner of the LCD TV display. Be sure that nothing is blocking the front of the LCD TV display. For the location of the IR, see "Front View" on page 5. 2 Verify that the batteries are properly installed. 3 If the batteries are old, install new batteries. <p>NOTE: Bright lights or other infrared devices may interfere with your remote control and IR on the LCD TV display.</p>

Using the Self-Test Feature When Your LCD TV Display is Connected to Your Computer

When your computer is connected to the LCD TV display through DVI or VGA connector you can use the self-test feature to check whether your LCD TV display is functioning properly. If your LCD TV display and computer are properly connected but the LCD TV display screen remains dark, run the LCD TV display self-test by performing the following steps:

- 1 Turn off both your computer and the LCD TV display.
- 2 Unplug the video cable from the back of the computer.
- 3 Turn on the LCD TV display.

If the LCD TV display cannot sense a video signal and is working correctly, the floating "Dell - Self-Test Feature Check" dialog box appears on the screen (against a black background).

While in self-test mode, the power light remains blue and the self-test pattern scrolls through the screen continually. This box also appears during normal system operation if the video cable becomes disconnected or damaged.

- 4 Turn off your LCD TV display and reconnect the video cable; then turn on both your computer and the LCD TV display. If your LCD TV display screen remains blank, the problem may be with your computer or graphic card.

See your computer documentation for more information.

Problems When Using the LCD TV Display as a Monitor

 **NOTE:** You can only connect your computer to the LCD TV display using a VGA connector.

Problem	Possible Solution
The picture is off-centered or too small	<ol style="list-style-type: none">1 Use Auto Adjust to check the Image Settings. Press Menu to enter the TV Menu, select Image Settings, and then select Auto Adjust.2 Check the optimal resolution settings. You may need to download a new video driver. For more information, go to support.dell.com. <p>NOTE: Some older video cards may not support the resolution settings for the LCD TV display.</p>
No audio	<ol style="list-style-type: none">1 Ensure the green audio cable is connected to audio connector on the LCD TV display and on the computer. For the location of the connector on the LCD TV display, see "Using the VGA Connector" on page 18. See your computer documentation for the location of connectors on your computer. Do not connect the audio cable to the headphone jack.2 Ensure the volume on the computer is not muted.3 Verify that sound on your computer is working by checking the speakers. See your computer documentation for information on troubleshooting your computer.4 Disconnect the LCD TV display from the computer and test to see if the LCD TV display volume works.
No video	<p>NOTE: If you see a self-test, it means there is a problem with your video card or you are using the wrong input source.</p> <ol style="list-style-type: none">1 Ensure the LCD TV display is turned on.2 Verify that all the cables are properly connected to the LCD TV display, including the power cable.3 Check to see if there is a blue or amber light on the lower, right-hand corner of the LCD TV display. A blue light indicates the LCD TV display is on. An amber light, means the LCD TV display is in power save mode.4 Ensure VGA is selected in the Input Select menu. See "Input Select Menu" on page 24 for more information.5 Reconnect the computer.6 Connect another device that you know is working properly.7 Reset the original factory defaults. Press Menu on the remote control, select Setup, and then select Factory Reset.

Specifications for Your LCD TV Display

General

Model number	W2606C LCD TV display
Display type	TFT COLOR Premium LCD
Screen size	26 inch panel (26-inch viewable image size)
Viewable area	575.8 x 323.70 mm (22.67 inches x 12.74 inches)
Image aspect ratio	Wide screen 16:9 resolution 16:9 aspect ratio
Brightness (typical)	500 nits (typical)
Contrast Ratio	800:1 (typical)
Response time	12ms (typical)
Video Display Capabilities	480i 480p 720p 1080i 576i (where available) 576p (where available)
Additional Features:	
SAP capable	Yes
CC capable	Yes
Parental control capable	Yes

Physical Dimension

Display (with stand)	477 x 826 x 205 mm 18.78" x 32.52" x 8.07"
Display (no stand)	404 x 826 x 108 mm
With Speakers	Non-detachable
Weight (with stand)	14.5 kg/31.97 lbs (est)
Tilt	-5/+20 degrees
Swivel	+/- 45 degrees
Native Resolution	1366 x 768 (WXGA)
HDTV Capable	Yes

Tuner

Number of Tuners	one analog
------------------	------------

Viewing Angle

Horizontal	+/- 85 degrees
Vertical	+/- 85 degrees

Inputs

Video

Composite (CVBS)	two (side+bottom)
S-Video	two (side+bottom)
Component	two (bottom)
TV In (coaxial)	one (bottom)
Audio (L+R)	six pairs
DVI (for use with a video device)	one (bottom)

Computer

VGA (for use as computer monitor)	one (bottom)
DVI (for use as computer monitor)	one (bottom)
Audio (PC)	one (bottom)

Outputs

Video

Composite (CVBS)	one (bottom)
Audio (L+R)	one pair
Headphone	one (side)

Audio

Effects	SRS TruSurround XT Midnight Mode
Speakers (integrated)	15 watts/channel 15+15 watts total

Contacting Dell

To contact Dell electronically, you can access the following websites:

- www.dell.com
- support.dell.com (technical support)
- premiersupport.dell.com (technical support for educational, government, healthcare, and medium/large business customers, including Premier, Platinum, and Gold customers)

For specific web addresses for your country, find the appropriate country section in the table below.

NOTE: Toll-free numbers are for use within the country for which they are listed.

NOTE: In certain countries, technical support specific to Dell XPS portable computers is available at a separate telephone number listed for participating countries. If you do not see a telephone number listed that is specific for XPS portable computers, you may contact Dell through the technical support number listed and your call will be routed appropriately.

When you need to contact Dell, use the electronic addresses, telephone numbers, and codes provided in the following table. If you need assistance in determining which codes to use, contact a local or an international operator.

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Anguilla	General Support	toll-free: 800-335-0031
Antigua and Barbuda	General Support	1-800-805-5924
Argentina (Buenos Aires)	Website: www.dell.com.ar	
International Access Code: 00	E-mail: us_latin_services@dell.com	
Country Code: 54	E-mail for desktop and portable computers: la-techsupport@dell.com	
City Code: 11	E-mail for servers and EMC® storage products: la_enterprise@dell.com	
	Customer Care	toll-free: 0-800-444-0730
	Tech Support	toll-free: 0-800-444-0733
	Tech Support Services	toll-free: 0-800-444-0724
	Sales	0-810-444-3355

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Aruba	General Support	toll-free: 800-1578
Australia (Sydney) International Access Code: 0011 Country Code: 61 City Code: 2	E-mail (Australia): au_tech_support@dell.com E-mail Customer Care (Australia and New Zealand): apcustserv@dell.com Home and Small Business Government and Business Preferred Accounts Division (PAD) Customer Care (after sales) Technical Support (portables and desktops) Technical Support (servers and workstations) Corporate Sales Transaction Sales Fax	1-300-655-533 toll-free: 1-800-633-559 toll-free: 1-800-060-889 toll-free 1-333-55(option 3) toll-free: 1-300-655-533 toll-free: 1-800-733-314 toll-free: 1-800-808-385 toll-free: 1-800-808-312 toll-free: 1-800-818-341
Austria (Vienna) International Access Code: 900 Country Code: 43 City Code: 1	Website: support.euro.dell.com E-mail: tech_support_central_europe@dell.com Home/Small Business Sales Home/Small Business Fax Home/Small Business Customer Care Preferred Accounts/Corporate Customer Care Technical Support for XPS portable computers only Home/Small Business Technical Support for all other Dell computers Preferred Accounts/Corporate Technical Support Switchboard	0820 240 530 00 0820 240 530 49 0820 240 530 14 0820 240 530 16 0820 240 530 81 0820 240 530 14 0660 8779 0820 240 530 00
Bahamas	General Support	toll-free: 1-866-278-6818
Barbados	General Support	1-800-534-3066

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Belgium (Brussels)	Website: support.euro.dell.com	
International Access Code: 00	E-mail for French-speaking Customers: support.euro.dell.com/be/fr/emaildell/	
Country Code: 32	Technical Support for XPS portable computers only	02 481 92 96
City Code: 2	Technical Support for all other Dell computers	02 481 92 88
	Technical Support Fax	02 481 92 95
	Customer Care	02 713 15 65
	Corporate Sales	02 481 91 00
	Fax	02 481 92 99
	Switchboard	02 481 91 00
Bermuda	General Support	1-800-342-0671
Bolivia	General Support	toll-free: 800-10-0238
Brazil	Website: www.dell.com/br	
International Access Code: 00	Customer Support, Technical Support	0800 90 3355
Country Code: 55	Technical Support Fax	51 481 5470
City Code: 51	Customer Care Fax	51 481 5480
	Sales	0800 90 3390
British Virgin Islands	General Support	toll-free: 1-866-278-6820
Brunei	Customer Technical Support (Penang, Malaysia)	604 633 4966
Country Code: 673	Customer Care (Penang, Malaysia)	604 633 4888
	Transaction Sales (Penang, Malaysia)	604 633 4955
Canada (North York, Ontario)	Online Order Status: www.dell.ca/ostatus	
International Access Code: 011	AutoTech (automated technical support)	toll-free: 1-800-247-9362
	Customer Care (Home Sales/Small Business)	toll-free: 1-800-847-4096
	Customer Care (med./large business, government)	toll-free: 1-800-326-9463
	Technical Support (Home Sales/Small Business)	toll-free: 1-800-847-4096
	Technical Support (med./large bus., government)	toll-free: 1-800-387-5757
	Technical Support (printers, projectors, televisions, handhelds, digital jukebox, and wireless)	1-877-335-5767
	Sales (Home Sales/Small Business)	toll-free: 1-800-387-5752
	Sales (med./large bus., government)	toll-free: 1-800-387-5755
	Spare Parts Sales & Extended Service Sales	1 866 440 3355

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Cayman Islands	General Support	1-800-805-7541
Chile (Santiago) Country Code: 56 City Code: 2	Sales, Customer Support, and Technical Support	toll-free: 1230-020-4823
China (Xiamen) Country Code: 86 City Code: 592	Technical Support website: support.dell.com.cn Technical Support E-mail: cn_support@dell.com Customer Care E-mail: customer_cn@dell.com Technical Support Fax Technical Support (Dell™ Dimension™ and Inspiron) Technical Support (OptiPlex™, Latitude™, and Dell Precision™) Technical Support (servers and storage) Technical Support (projectors, PDAs, switches, routers, and so on) Technical Support (printers) Customer Care Customer Care Fax Home and Small Business Preferred Accounts Division Large Corporate Accounts GCP Large Corporate Accounts Key Accounts Large Corporate Accounts North Large Corporate Accounts North Government and Education Large Corporate Accounts East Large Corporate Accounts East Government and Education Large Corporate Accounts Queue Team Large Corporate Accounts South Large Corporate Accounts West Large Corporate Accounts Spare Parts	592 818 1350 toll-free: 800 858 2969 toll-free: 800 858 0950 toll-free: 800 858 0960 toll-free: 800 858 2920 toll-free: 800 858 2311 toll-free: 800 858 2060 592 818 1308 toll-free: 800 858 2222 toll-free: 800 858 2557 toll-free: 800 858 2055 toll-free: 800 858 2628 toll-free: 800 858 2999 toll-free: 800 858 2955 toll-free: 800 858 2020 toll-free: 800 858 2669 toll-free: 800 858 2572 toll-free: 800 858 2355 toll-free: 800 858 2811 toll-free: 800 858 2621

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Colombia	General Support	980-9-15-3978
Costa Rica	General Support	0800-012-0435
Czech Republic (Prague)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: czech_dell@dell.com	
Country Code: 420	Technical Support	22537 2727
	Customer Care	22537 2707
	Fax	22537 2714
	Tech Fax	22537 2728
	Switchboard	22537 2711
Denmark (Copenhagen)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: support.euro.dell.com/dk/da/emaildell/	
Country Code: 45	Technical Support for XPS portable computers only	7010 0074
	Technical Support for all other Dell computers	7023 0182
	Customer Care (Relational)	7023 0184
	Home/Small Business Customer Care	3287 5505
	Switchboard (Relational)	3287 1200
	Switchboard Fax (Relational)	3287 1201
	Switchboard (Home/Small Business)	3287 5000
	Switchboard Fax (Home/Small Business)	3287 5001
Dominica	General Support	toll-free: 1-866-278-6821
Dominican Republic	General Support	1-800-148-0530
Ecuador	General Support	toll-free: 999-119
El Salvador	General Support	01-899-753-0777
Finland (Helsinki)	Website: support.euro.dell.com	
International Access Code: 990	E-mail: support.euro.dell.com/fi/fi/emaildell/	
Country Code: 358	Technical Support	09 253 313 60
City Code: 9	Customer Care	09 253 313 38
	Fax	09 253 313 99
	Switchboard	09 253 313 00

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
France (Paris) (Montpellier)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: support.euro.dell.com/fr/fr/emaildell/	
Country Code: 33	Home and Small Business	
City Codes: (1) (4)	Technical Support for XPS portable computers only	0825 387 129
	Technical Support for all other Dell computers	0825 387 270
	Customer Care	0825 823 833
	Switchboard	0825 004 700
	Switchboard (calls from outside of France)	04 99 75 40 00
	Sales	0825 004 700
	Fax	0825 004 701
	Fax (calls from outside of France)	04 99 75 40 01
	Corporate	
	Technical Support	0825 004 719
	Customer Care	0825 338 339
	Switchboard	01 55 94 71 00
	Sales	01 55 94 71 00
	Fax	01 55 94 71 01
Germany (Langen)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: tech_support_central_europe@dell.com	
Country Code: 49	Technical Support for XPS portable computers only	06103 766-7222
City Code: 6103	Technical Support for all other Dell computers	06103 766-7200
	Home/Small Business Customer Care	0180-5-224400
	Global Segment Customer Care	06103 766-9570
	Preferred Accounts Customer Care	06103 766-9420
	Large Accounts Customer Care	06103 766-9560
	Public Accounts Customer Care	06103 766-9555
	Switchboard	06103 766-7000

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Greece	Website: support.euro.dell.com	
International Access Code: 00	E-mail: support.euro.dell.com/gr/en/emaildell/	
Country Code: 30	Technical Support	00800-44 14 95 18
	Gold Service Technical Support	00800-44 14 00 83
	Switchboard	2108129810
	Gold Service Switchboard	2108129811
	Sales	2108129800
	Fax	2108129812
Grenada	General Support	toll-free: 1-866-540-3355
Guatemala	General Support	1-800-999-0136
Guyana	General Support	toll-free: 1-877-270-4609
Hong Kong	Website: support.ap.dell.com	
International Access Code: 001	Technical Support E-mail: apsupport@dell.com	
Country Code: 852	Technical Support (Dimension and Inspiron)	2969 3188
	Technical Support (OptiPlex, Latitude, and Dell Precision)	2969 3191
	Technical Support (PowerApp™, PowerEdge™, PowerConnect™, and PowerVault™)	2969 3196
	Customer Care	3416 0910
	Large Corporate Accounts	3416 0907
	Global Customer Programs	3416 0908
	Medium Business Division	3416 0912
	Home and Small Business Division	2969 3105
India	E-mail: india_support_desktop@dell.com india_support_notebook@dell.com india_support_Server@dell.com	
	Technical Support	1600338045 and 1600448046
	Sales (Large Corporate Accounts)	1600 33 8044
	Sales (Home and Small Business)	1600 33 8046

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Ireland (Cherrywood)	Website: support.euro.dell.com	
International Access Code: 16	E-mail: dell_direct_support@dell.com	
Country Code: 353	Technical Support for XPS portable computers only	1850 200 722
City Code: 1	Technical Support for all other Dell computers	1850 543 543
	U.K. Technical Support (dial within U.K. only)	0870 908 0800
	Home User Customer Care	01 204 4014
	Small Business Customer Care	01 204 4014
	U.K. Customer Care (dial within U.K. only)	0870 906 0010
	Corporate Customer Care	1850 200 982
	Corporate Customer Care (dial within U.K. only)	0870 907 4499
	Ireland Sales	01 204 4444
	U.K. Sales (dial within U.K. only)	0870 907 4000
	Fax/Sales Fax	01 204 0103
	Switchboard	01 204 4444
Italy (Milan)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: support.euro.dell.com/it/it/emaildell/	
Country Code: 39	Home and Small Business	
City Code: 02	Technical Support	02 577 826 90
	Customer Care	02 696 821 14
	Fax	02 696 821 13
	Switchboard	02 696 821 12
	Corporate	
	Technical Support	02 577 826 90
	Customer Care	02 577 825 55
	Fax	02 575 035 30
	Switchboard	02 577 821
Jamaica	General Support (dial from within Jamaica only)	1-800-682-3639

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Japan (Kawasaki)	Website: support.jp.dell.com	
International Access Code: 001	Technical Support (servers)	toll-free: 0120-198-498
Country Code: 81	Technical Support outside of Japan (servers)	81-44-556-4162
City Code: 44	Technical Support (Dimension and Inspiron)	toll-free: 0120-198-226
	Technical Support outside of Japan (Dimension and Inspiron)	81-44-520-1435
	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free:0120-198-433
	Technical Support outside of Japan (Dell Precision, OptiPlex, and Latitude)	81-44-556-3894
	Technical Support (PDAs, projectors, printers, routers)	toll-free: 0120-981-690
	Technical Support outside of Japan (PDAs, projectors, printers, routers)	81-44-556-3468
	Faxbox Service	044-556-3490
	24-Hour Automated Order Service	044-556-3801
	Customer Care	044-556-4240
	Business Sales Division (up to 400 employees)	044-556-1465
	Preferred Accounts Division Sales (over 400 employees)	044-556-3433
	Large Corporate Accounts Sales (over 3500 employees)	044-556-3430
	Public Sales (government agencies, educational institutions, and medical institutions)	044-556-1469
	Global Segment Japan	044-556-3469
	Individual User	044-556-1760
	Switchboard	044-556-4300
Korea (Seoul)	E-mail: krsupport@dell.com	
International Access Code: 001	Technical Support	toll-free: 080-200-3800
Country Code: 82	Technical Support (Dimension, PDA, Electronics and Accessories)	toll-free: 080-200-3801
City Code: 2	Sales	toll-free: 080-200-3600
	Fax	2194-6202
	Switchboard	2194-6000

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Latin America	Customer Technical Support (Austin, Texas, U.S.A.)	512 728-4093
	Customer Service (Austin, Texas, U.S.A.)	512 728-3619
	Fax (Technical Support and Customer Service) (Austin, Texas, U.S.A.)	512 728-3883
	Sales (Austin, Texas, U.S.A.)	512 728-4397
	SalesFax (Austin, Texas, U.S.A.)	512 728-4600 or 512 728-3772
Luxembourg	Website: support.euro.dell.com	
International Access Code: 00	Technical Support	342 08 08 075
Country Code: 352	Home/Small Business Sales	+32 (0)2 713 15 96
	Corporate Sales	26 25 77 81
	Customer Care	+32 (0)2 481 91 19
	Fax	26 25 77 82
Macao	Technical Support	toll-free: 0800 105
Country Code: 853	Customer Service (Xiamen, China)	34 160 910
	Transaction Sales (Xiamen, China)	29 693 115
Malaysia (Penang)	Website: support.ap.dell.com	
International Access Code: 00	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 1 800 880 193
Country Code: 60	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1 800 881 306
City Code: 4	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 881 386
	Customer Care	toll-free: 1800 881 306 (option 6)
	Transaction Sales	toll-free: 1 800 888 202
	Corporate Sales	toll-free: 1 800 888 213

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Mexico	Customer Technical Support	001-877-384-8979
International Access Code: 00		or 001-877-269-3383
Country Code: 52	Sales	50-81-8800
		or 01-800-888-3355
	Customer Service	001-877-384-8979
		or 001-877-269-3383
	Main	50-81-8800
		or 01-800-888-3355
Montserrat	General Support	toll-free: 1-866-278-6822
Netherlands Antilles	General Support	001-800-882-1519
Netherlands (Amsterdam)	Website: support.euro.dell.com	
International Access Code: 00	Technical Support for XPS portable computers only	020 674 45 94
Country Code: 31	Technical Support for all other Dell computers	020 674 45 00
City Code: 20	Technical Support Fax	020 674 47 66
	Home/Small Business Customer Care	020 674 42 00
	Relational Customer Care	020 674 4325
	Home/Small Business Sales	020 674 55 00
	Relational Sales	020 674 50 00
	Home/Small Business Sales Fax	020 674 47 75
	Relational Sales Fax	020 674 47 50
	Switchboard	020 674 50 00
	Switchboard Fax	020 674 47 50

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
New Zealand	E-mail (New Zealand): nz_tech_support@dell.com	
International Access Code: 00	E-mail Customer Care (Australia and	
Country Code: 64	New Zealand): apcustserv@dell.com	
	Customer Care	toll-free: 0800-289-335 (option 3)
	Technical Support (for desktop and portable computers)	toll-free: 0800 446 255
	Technical Support (for servers and workstations)	toll-free: 0800 443 563
	Home and Small Business	0800 446 255
	Government and Business	0800 444 617
	Sales	0800 441 567
	Fax	0800 441 566
Nicaragua	General Support	001-800-220-1006
Norway (Lysaker)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: support.euro.dell.com/no/no/emaildell/	
Country Code: 47	Technical Support for XPS portable computers only	815 35 043
	Technical Support for all other Dell products	671 16882
	Relational Customer Care	671 17575
	Home/Small Business Customer Care	23162298
	Switchboard	671 16800
	Fax Switchboard	671 16865
Panama	General Support	001-800-507-0962
Peru	General Support	0800-50-669
Poland (Warsaw)	Website: support.euro.dell.com	
International Access Code: 011	E-mail: pl_support_tech@dell.com	
Country Code: 48	Customer Service Phone	57 95 700
City Code: 22	Customer Care	57 95 999
	Sales	57 95 999
	Customer Service Fax	57 95 806
	Reception Desk Fax	57 95 998
	Switchboard	57 95 999

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Portugal	Website: support.euro.dell.com	
International Access Code: 00	E-mail: support.euro.dell.com/pt/en/emaildell/	
Country Code: 351	Technical Support	707200149
	Customer Care	800 300 413
	Sales	800 300 410 or 800 300 411 or 800 300 412 or 21 422 07 10
	Fax	21 424 01 12
Puerto Rico	General Support	1-800-805-7545
St. Kitts and Nevis	General Support	toll-free: 1-877-441-4731
St. Lucia	General Support	1-800-882-1521
St. Vincent and the Grenadines	General Support	toll-free: 1-877-270-4609
Singapore (Singapore)	Website: support.ap.dell.com	
International Access Code: 005	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1800 394 7430
Country Code: 65	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 394 7488
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 394 7478
	Customer Care	toll-free: 1 800 394 7430 (option 6)
	Transaction Sales	toll-free: 1 800 394 7412
	Corporate Sales	toll-free: 1 800 394 7419
Slovakia (Prague)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: czech_dell@dell.com	
Country Code: 421	Technical Support	02 5441 5727
	Customer Care	420 22537 2707
	Fax	02 5441 8328
	Tech Fax	02 5441 8328
	Switchboard (Sales)	02 5441 7585

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
South Africa (Johannesburg)	Website: support.euro.dell.com	
International Access Code: 09/091	E-mail: dell_za_support@dell.com	
Country Code: 27	Gold Queue	011 709 7713
City Code: 11	Technical Support	011 709 7710
	Customer Care	011 709 7707
	Sales	011 709 7700
	Fax	011 706 0495
	Switchboard	011 709 7700
Southeast Asian and Pacific Countries	Customer Technical Support, Customer Service, and Sales (Penang, Malaysia)	604 633 4810
Spain (Madrid)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: support.euro.dell.com/es/es/emaildell/	
Country Code: 34	Home and Small Business	
City Code: 91	Technical Support	902 100 130
	Customer Care	902 118 540
	Sales	902 118 541
	Switchboard	902 118 541
	Fax	902 118 539
	Corporate	
	Technical Support	902 100 130
	Customer Care	902 115 236
	Switchboard	91 722 92 00
	Fax	91 722 95 83

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Sweden (Upplands Vasby)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: support.euro.dell.com/se/sv/emaiddell/	
Country Code: 46	Technical Support for XPS portable computers only	0771 340 340
City Code: 8	Technical Support for all other Dell products	08 590 05 199
	Relational Customer Care	08 590 05 642
	Home/Small Business Customer Care	08 587 70 527
	Employee Purchase Program (EPP) Support	20 140 14 44
	Technical Support Fax	08 590 05 594
	Sales	08 590 05 185
Switzerland (Geneva)	Website: support.euro.dell.com	
International Access Code: 00	E-mail: Tech_support_central_Europe@dell.com	
Country Code: 41	E-mail for French-speaking HSB and Corporate Customers: support.euro.dell.com/ch/fr/emaiddell/	
City Code: 22	Technical Support for XPS portable computers only	0848 33 88 57
	Technical Support (Home and Small Business) for all other Dell products	0844 811 411
	Technical Support (Corporate)	0844 822 844
	Customer Care (Home and Small Business)	0848 802 202
	Customer Care (Corporate)	0848 821 721
	Fax	022 799 01 90
	Switchboard	022 799 01 01
Taiwan	Website: support.ap.dell.com	
International Access Code: 002	E-mail: ap_support@dell.com	
Country Code: 886	Technical Support (OptiPlex, Latitude, Inspiron, Dimension, and Electronics and Accessories)	toll-free: 00801 86 1011
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 00801 60 1256
	Customer Care	toll-free: 00801 60 1250 (option 5)
	Transaction Sales	toll-free: 00801 65 1228
	Corporate Sales	toll-free: 00801 651 227

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Thailand	Website: support.ap.dell.com	
International Access Code: 001 Country Code: 66	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 0060 07
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 0600 09
	Customer Care	toll-free: 1800 006 007 (option 7)
	Corporate Sales	toll-free: 1800 006 009
	Transaction Sales	toll-free: 1800 006 006
Trinidad/Tobago	General Support	1-800-805-8035
Turks and Caicos Islands	General Support	toll-free: 1-866-540-3355
U.K. (Bracknell)	Website: support.euro.dell.com	
International Access Code: 00 Country Code: 44 City Code: 1344	Customer Care website: support.euro.dell.com/uk/en/ECare/Form/Home.asp E-mail: dell_direct_support@dell.com	
	Technical Support (Corporate/Preferred Accounts/PAD [1000+ employees])	0870 908 0500
	Technical Support for XPS portable computers only	0870 366 4180
	Technical Support (direct and general) for all other products	0870 908 0800
	Global Accounts Customer Care	01344 373 186
	Home and Small Business Customer Care	0870 906 0010
	Corporate Customer Care	01344 373 185
	Preferred Accounts (500–5000 employees) Customer Care	0870 906 0010
	Central Government Customer Care	01344 373 193
	Local Government & Education Customer Care	01344 373 199
	Health Customer Care	01344 373 194
	Home and Small Business Sales	0870 907 4000
	Corporate/Public Sector Sales	01344 860 456
	Home and Small Business Fax	0870 907 4006
Uruguay	General Support	toll-free: 000-413-598-2521

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
U.S.A. (Austin, Texas)	Automated Order-Status Service	toll-free: 1-800-433-9014
International Access Code: 011	AutoTech (portable and desktop computers)	toll-free: 1-800-247-9362
Country Code: 1	Technical Support (Dell TV, Printers, and Projectors) for Relationship customers	toll-free 1-877-459-7298
	Consumer (Home and Home Office) Technical Support for all other Dell products	toll-free: 1-800-624-9896
	Customer Service	toll-free: 1-800-624-9897
	DellNet™ Service and Support	toll-free: 1-877-Dellnet (1-877-335-5638)
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Financial Services website: www.dellfinancialservices.com	
	Financial Services (lease/loans)	toll-free: 1-877-577-3355
	Financial Services (Dell Preferred Accounts [DPA])	toll-free: 1-800-283-2210
	Business	
	Customer Service and Technical Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Printers and Projectors Technical Support	toll-free: 1-877-459-7298
	Public (government, education, and healthcare)	
	Customer Service and Technical Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Dell Sales	toll-free: 1-800-289-3355 or toll-free: 1-800-879-3355
	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888-798-7561
	Software and Peripherals Sales	toll-free: 1-800-671-3355
	Spare Parts Sales	toll-free: 1-800-357-3355
	Extended Service and Warranty Sales	toll-free: 1-800-247-4618
	Fax	toll-free: 1-800-727-8320
	Dell Services for the Deaf, Hard-of-Hearing, or Speech-Impaired	toll-free: 1-877-DELLTTY (1-877-335-5889)
U.S. Virgin Islands	General Support	1-877-673-3355
Venezuela	General Support	8001-3605

Index

A

- About
 - side connectors, 5
 - side panel buttons, 5
 - TV, 5
- Access Code
 - creating, 27
- Adjust, 26
 - brightness, 25
 - color, 25
- Antenna, 14
- aspect ratio, 26
- Audio, 26

B

- Button
 - lock, 28
 - unlock, 28
- Buttons
 - channel up and down, 6
 - channels, 19
 - Enter, 19
 - Input Source, 6
 - TV Menu, 6
 - PIP, 19
 - power, 6
 - remote control, 19
 - Side panel, 6
 - volume, 6, 19

C

- Cables, 9
- Channel, 28
 - blocking, 27
- Closed caption, 29
- Coaxial, 14
- Component, 16
- Connecting an Antenna, 14
- Connecting Cable TV
 - coaxial, 14
- Connecting devices
 - Cable TV box, 11
 - camcorder, 11
 - computer, 11
 - DVD player, 11
 - VCR, 11
- Connectors, 7
 - AV1, 7
 - AV2, 7
 - AV3, 8
 - AV4, 8
 - coaxial, 8, 11
 - component, 8, 11, 16
 - composite, 11
 - DVI, 8, 11, 17
 - location of, 8
 - power, 8
 - quality, 11
 - side panel, 7
 - S-Video, 11, 16
 - VGA, 8

D

- DVI, 17

F

- Factory settings
 - restore, 28

H

- headphones, 7

I

- Input Select
 - Input sources, 24
- Input Source, 19
 - rename, 28
- IR receiver, 5

M

- Midnight Mode, 26
- Monitor, 18

O

- TV Menu, 19, 23
 - access code, 27
 - appearance of, 28

- Audio, 26
- closed caption, 29
- Input Select, 24
- language, 24
- Main Menu, 23
- messages, 35
- Parental Control, 27
- Picture, 25
- remote control, 23
- setup, 28
- sleep timer, 29
- using, 23

P

- Package contents, 9
- Parental Control
 - access code, 27
- Power indicator
 - amber light, 5
 - blue light, 5
- Power light
 - amber, 5
 - blue, 5
- Problems
 - remote control, 36
 - TV, 30

R

- Remote control, 19, 23
 - batteries, 19
 - buttons, 19
 - Learning remote, 22
 - problems with, 36
 - using, 19

S

- Self Test, 36
- setup, 28
- Sleep Timer, 29
- Specifications, 38
- SRS, 26
- S-Video, 16

T

- Troubleshooting, 30
 - computer, 36-37
 - general problems, 31
 - monitor, 37
 - TV Menu, 35
 - remote control, 36
 - self test, 36
- TV
 - connectors, 11
 - location, 11
 - set up, 11

U

- Universal remote, 22

V

- VGA, 18